Terms and Conditions

Effective Date: 1st January 2025

These Terms and Conditions ("Terms") govern your access to and use of the website and services provided by **Zevolve Global Ventures Pvt Ltd**, a company incorporated under the laws of India. By using our website or services, you agree to be bound by these Terms.

1. Use of the Services

You agree to use the services only for lawful purposes and in accordance with applicable laws. You are prohibited from using the website or services in any way that may harm Zevolve Global Ventures Pvt Ltd or any third party.

2. Intellectual Property Rights

All content, materials, trademarks, service marks, logos, and intellectual property displayed on the website are the exclusive property of Zevolve Global Ventures Pvt Ltd. No part of this website may be copied, reproduced, republished, uploaded, or transmitted in any way without prior written permission.

3. User Accounts and Security

If you create an account on our platform, you are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account.

4. Limitation of Liability

To the maximum extent permitted by applicable law, Zevolve Global Ventures Pvt Ltd shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of your use or inability to use the services or website.

5. Third-Party Links

Our website may contain links to third-party websites or services that are not owned or controlled by Zevolve Global Ventures Pvt Ltd. We are not responsible for the content, policies, or practices of any third-party websites or services.

6. Modifications to Terms

Zevolve Global Ventures Pvt Ltd reserves the right to revise these Terms at any time without prior notice. Your continued use of the website or services constitutes acceptance of the updated Terms.

7. Governing Law

These Terms shall be governed by and construed in accordance with the laws of India. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts located in [Insert City], India.

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Cancellation and Refund Policy

Effective Date: 1st January 2025

This policy outlines the cancellation and refund terms applicable to all services offered by **Zevolve Global Ventures Pvt Ltd**.

1. Cancellation Requests

(a) Educational Services and Courses:

Clients may cancel their enrollment by providing written notice at least **7 calendar days** before the scheduled start date. Cancellations after this period will not be eligible for full refunds.

(b) Consulting Services:

Consulting engagements may be cancelled with a minimum of **10 business days'** written notice, subject to review and approval.

2. Refund Eligibility

- **Full Refunds** will be granted for cancellations made within the notice period, provided that no service has commenced.
- **Partial Refunds** may be granted for services partially rendered, based on a prorated calculation.
- Non-Refundable Items include but are not limited to:
 - o Registration or onboarding fees
 - Customized digital products or intellectual content already delivered
 - Subscription-based services accessed or utilized

3. Refund Procedure

All refund requests must be submitted in writing via email to **accounts@zevolveglobal.com** with the following details:

- Full Name
- Service Registered
- Date of Purchase
- Reason for Cancellation

The request will be processed within **7–10 business days**, and eligible refunds will be issued through the original mode of payment.

4. Dispute Resolution

In case of any dispute regarding cancellations or refunds, the decision of Zevolve Global Ventures Pvt Ltd shall be final and binding.